Fubon Bank 富邦銀行

富邦銀行(香港)有限公司 Fubon Bank (Hong Kong) Limited
香港中環德輔道中 38 號富邦銀行大廈
Fubon Bank Building, 38 Des Voeux Road Central, Hong Kong
T (852) 2842 6222 F (852) 2810 1483 Website www.fubonbank.com.hk

2 November 2026

Notice of Discontinuation of e-Cheque Issuance Services

To support the service enhancement and business adjustment initiatives of Fubon Bank (Hong Kong) Limited ("the Bank"), the Bank will discontinue its e-Cheque Issuance Service through Fubon Internet Banking ("Internet Banking") with effect from 7 December 2026 (the "Effective Date"). From the Effective Date, customers who have registered for the e-Cheque Service will no longer be able to issue e-Cheques from any bank account through Internet Banking. The Bank will also cease accepting new registrations for the e-Cheque Issuance Service.

The discontinuation of the e-Cheque Issuance Service will not affect any e-Cheques successfully issued before the Effective Date. Relevant payees may continue to deposit such e-Cheques within six months from the cheque date. Customers may continue to use Faster Payment System (FPS) and other fund transfer services (including non-same-day transfers, CHATS, and remittance) through Internet Banking and Fubon+ Mobile Banking. Please note that all online fund transfer transactions are subject to the maximum daily online transaction limit and each type of fund transfer transaction limit set by the customer.

In addition, any e-Cheques that remain pending signature on the Effective Date cannot be signed thereafter. Customers are advised to complete the signing process through Internet Banking before the Effective Date. Otherwise, such e-Cheque(s) will be automatically cancelled on the Effective Date.

The Bank's e-Cheque presentment and viewing transaction records service will remain unchanged. Customers can still present e-Cheque(s) through Internet Banking or the "Fubon e-Cheque Drop Box" on the Bank's website, and view e-Cheque(s) transaction records (including presented cheques and those successfully issued before the Effective Date) via Internet Banking.

Should you have any inquiries, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (Press "3" after language selection) during the office hours*.

**Monday to Friday 9 a.m. to 7 p.m., Saturday 9 a.m. to 1 p.m. (except public holidays)*

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.