

8 October 2026

Notice of Remittance Service Enhancement in Internet Banking and Mobile Banking

Effective from 12 October 2026 (the “Effective Date”), Fubon Bank (Hong Kong) Limited (“the Bank”) will update the Beneficiary Address format requirements for the remittance service under Internet Banking Service and Fubon+ Mobile Banking Service (“Fubon+”), for example, the country field in the Beneficiary Address, to align with industrial standard and requirements (such as ISO 20022 and HKICL).

To ensure that customers’ transactions are not affected after the Effective Date, individual customers may update their beneficiary information via Fubon+; other customers may post[#] a completed and signed “Fubon Internet Banking, Consolidated e-Statement and e-Advice Service Application Form” to the Bank, or visit any branch to complete the relevant procedures.

Should you have any inquiries, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (Press “3” after language selection) during the office hours*.

[#]Not applicable to customers opened the account via Fubon GO (without a customer’s specimen signature recorded in the bank account according to the Bank’s record)

**Monday to Friday 9 a.m. to 7 p.m., Saturday 9 a.m. to 1 p.m. (except public holidays)*

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.