

22 May 2026

Service Enhancement for Queen's Road East Branch

In view of the sustained high demand for customer services at our Queen's Road East Branch ("the Branch"), and as part of our commitment to enhancing service efficiency and delivering a better customer experience, the Bank has decided to centralize operational resources on frontline services. Accordingly, customer service station staffing at the Branch will be strengthened, and the ATM service at the Branch will be discontinued from 29 May 2026 (Friday).

Customers requiring ATM services may visit any nearby Jetco ATM.

We apologise for any inconvenience caused.