15 May 2025

## Securities Service Hotline Arrangements during Severe Weather Conditions

As the Hong Kong Exchanges and Clearing Limited ("HKEX") has implemented arrangements to maintain operations during severe weather conditions, Fubon Bank (Hong Kong) Limited will provide limited securities trading services in a remote operation mode in response to the severe weather conditions. When the relevant arrangements are in effect, if customers need to conduct securities trading through manned channels, please call the Manned Stock Trading Service Hotline<sup>\*</sup> 2842 6262. If customers need to enquire about securities investment services, please call the Securities Services Hotline<sup>\*</sup> 2842 7575. Customers can also conduct securities trading through Internet Stock Trading Service and the "FB Invest+" Stock Trading Mobile App. If customers do not have/forgot their Internet Stock Trading Service login password, please apply for/reset it in advance.

Should you have any enquiries, please call our Securities Services Hotline<sup>\*</sup> at 2842 7575 during office hours.

## Fubon Bank (Hong Kong) Limited

## Remarks:

\* Office hours of Manned Stock Trading Service Hotline and Securities Services Hotline are from 8:30am to 5:30pm, Monday through Friday (except Hong Kong public holidays).

Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.