

17 March 2025

Notice of Launch of New Functions & Enhancement in Fubon+

To enhance the customer experience while using the Fubon Mobile Banking Service, Fubon Bank (Hong Kong) Limited (the "Bank") has launched the following functions and enhancements in Fubon Mobile Banking App ("Fubon+"):

1. Bank Account Opening (for customers who currently hold Fubon bank account(s) only)

Customers can open statement savings accounts and multi-currency savings accounts in different currencies via Fubon+. Once the account is successfully opened, you can immediately access and use banking services through Fubon+.

2. Extended Foreign Exchange Service Hour

Fubon+ foreign exchange is now enhanced with 7x24 service. Customers can trade a maximum of HK\$1,500,000 or equivalent per day[#] between their self-name accounts via Fubon+ at any time.

3. ATM Card Application and / or Acknowledgement

Customers can now use the "JETCO Cardless Withdrawal" service in Fubon+ to withdraw cash. If there is a need to apply for an ATM card, customers can apply for one via Fubon+. Once you receive the ATM card, you can also acknowledge receipt of the new card and set up the ATM PIN via Fubon+. Once completed, you can immediately use the new PIN to access and activate ATM services. Please note that an annual fee will be charged for the ATM card service[^].

4. Reset ATM PIN

If customers forget the ATM PIN of their ATM cards or Credit Cards, customers can reset the PIN via Fubon+ and use the new PIN to access ATM services immediately.

Please note that the above services shall be subject to the relevant terms and conditions.

Should you have any enquiries, please contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after language selection) during office hours*.

[#]These transactions will not be deducted from customers' daily transfer limit for Fubon Internet Banking Service. The minimum amount for each transaction is HKD 30 / USD 4 / RMB 30.

[^]For details of the ATM Card service charges, please refer to the Retail Banking Services – List of Service Charges in our website.

**Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)*

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.