

12 July 2024

Notice of Launch of New Functions in Fubon+

To enhance the customer experience in using the Fubon Internet Banking Service and Fubon Mobile Banking Service, Fubon Bank (Hong Kong) Limited (the “Bank”) will launch the following functions in Fubon Internet Banking (“Internet Banking”) and/or Fubon Mobile Banking App (“Fubon+”) on 15 July 2024 or any other date as specified by the Bank (“Effective Date”):

1. Direct Debit Authorization

Customers will be able to set up and manage Direct Debit Authorization (DDA) through Fubon+ including amending, cancelling and confirming DDA(s).

2. Scheduled Payment

Customers will be able to set up FPS scheduled payment transaction(s) within 45 days through Internet Banking and Fubon+. The Bank will execute the FPS transaction on the scheduled payment date, and customers can amend or cancel the FPS transaction before the scheduled payment date.

3. Cheque Book Request

Individual customers with a current account will be able to order a cheque book through Fubon+. After successfully applying, the cheque book will be sent to the customer by standard mail to their correspondence address within 7 business days.

The above services shall be subject to the Bank’s “Global Terms and Conditions for Accounts and Services”, “Mobile Banking Terms and Conditions” and “Additional Terms and Conditions of Mobile Banking Application”. Please note that if you do not accept the above services, you have the right to terminate your Fubon Internet Banking account(s) and service(s) in accordance with the relevant clauses under the existing “Global Terms and Conditions for Accounts and Services” before the Effective Date.

Should you have any enquiries, please call our Integrated Customer Service Hotline at 2566 8181 (Press 3 after language selection) during office hours*.

*Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.