

27 June 2024

## Notice of Launch of “Login Activities Enquiry” in Fubon Internet Banking & Fubon+

To enhance the customer experience in using Fubon Internet Banking and Mobile Banking Service and protect your account, Fubon Bank (Hong Kong) Limited (the “Bank”) launched “Login Activities Enquiry” function in Fubon Internet Banking and Fubon Mobile Banking App (“Fubon+”) on 27 June 2024 (“Effective Date”).

Customers can instantly enquire their login activities from the past 7 calendar days, include login date & time, login location<sup>#</sup> and IP address (applicable to Internet Banking) / login device (applicable to Fubon+), through “Online Transaction Enquiry” on Internet Banking and/or “Fubon+ Transaction Enquiry” on Fubon+.

If you find a suspicious login activity(ies), please contact the Bank at 24-hour Lost Card Service Hotline 2512 1131 to terminate the Internet Banking service at once.

From the Effective Date, the above service shall be subject to the Bank’s “Global Terms and Conditions for Accounts and Services”, “Mobile Banking Terms and Conditions” and “Additional Terms and Conditions of Mobile Banking Application”. Please note that if you do not accept the above service, you have the right to terminate your Fubon Internet Banking account(s) and service(s) in accordance with the relevant clauses under the existing “Global Terms and Conditions for Accounts and Services” before the Effective Date.

Should you have any enquiries, please call our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during the office hours\*.

*<sup>#</sup>Login location is estimated based on your IP Address only. It may be different from your actual login location or fail to locate.*

*\*Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)*

Fubon Bank (Hong Kong) Limited

*Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail*