

## PRESS RELEASE

### FOR IMMEDIATE RELEASE

#### Phishing WhatsApp Message

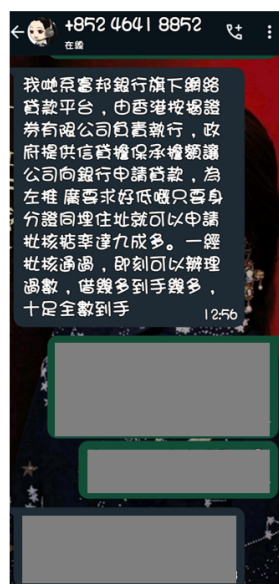
(Hong Kong: 2 October 2024) Fubon Bank (Hong Kong) Limited (“Fubon Bank” or “the Bank”) would like to alert its customers and the public to a phishing WhatsApp message (please refer to the screen capture) which may solicit them to provide contact information for loan application. The Bank would like to remind all customers and the public to stay vigilant and not to provide any personal data through such WhatsApp message.

Fubon Bank advises that the Bank has no affiliation with the phishing message and WhatsApp account, and reminds customers that similar phishing instant messages may appear to promote the Bank’s products or services. Customers are advised to disregard those phishing instant messages, and not to open any link in the message or provide any personal information. If customers are in doubt about the identity of the message sender, they should ask for the sender’s full name, staff number and telephone number, and call Fubon Bank Integrated Customer Service Hotline (“the Bank’s Hotline”) at 2566 8181 (press “8” after language selection) to verify the sender’s identity.

If customers have disclosed their personal information or have conducted any transaction following the instructions given by the above-mentioned phishing WhatsApp message, please contact the Bank’s Hotline at 2566 8181 (press “8” after language selection) and report to the Hong Kong Police Force.

Fubon Bank has already reported this matter to the Hong Kong Police Force and the Hong Kong Monetary Authority.

Below is the screen capture of the phishing WhatsApp message:



**Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited (“Fubon Bank”) is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. (“Fubon Financial Holdings”), one of the largest financial holding companies in Taiwan. Committed to becoming one of Asia’s first-class financial institutions, Fubon Financial Holdings has built a strong lineup of financial service companies. Fubon Bank operates 15 branches, 3 SME Banking Services Centres, 1 Offshore Banking Centre and 1 Securities Services Centre in Hong Kong, providing a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor’s. The rating reflects Fubon Bank’s strong capitalization, good liquidity and sound asset quality.

For more information about Fubon Bank, please visit Fubon Bank’s website [www.fubonbank.com.hk](http://www.fubonbank.com.hk).

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