

## PRESS RELEASE

### FOR IMMEDIATE RELEASE

### Temporary Service Suspension of Fubon Bank Tsim Sha Tsui Branch and Tsim Sha Tsui “SME Banking Services Centre”

(Hong Kong: 29 October 2022) Fubon Bank (Hong Kong) Limited (“the Bank”) announced that the following service outlets will be temporarily closed on 31 October 2022 as there are branch staff preliminarily tested positive of COVID-19:

Service Outlet	Address	Date of Branch Services Resumption
Tsim Sha Tsui Branch	G/F, Grand Right Centre, 10-10A Cameron Road	1 November 2022
Tsim Sha Tsui “SME Banking Services Centre”	1/F, Grand Right Centre, 10-10A Cameron Road	1 November 2022

Thorough cleaning and disinfection have been arranged at the service outlets. Meanwhile, all staff working at the above-mentioned outlets will also undergo COVID-19 testing.

To ensure safety and health of our staff and customers, the Bank has already implemented a series of precautionary measures. We will continue to closely monitor the health condition of our staff to ensure that services to customers will not be affected.

During the period of temporary service suspension of the above-mentioned outlets, customers may log on to our e-banking services via the Bank’s website “www.fubonbank.com.hk”, or access our banking services via the mobile banking application “Fubon (Hong Kong)” or visit the following service outlets:

Service Outlet	Address
Jordan Branch	Shop A, G/F, Ka Woo Building, 131-137 Woo Sung Street
Mong Kok Branch	G/F, President Commercial Centre, 602 Nathan Road
Kwun Tong Branch “SME Banking Services Centre”	Unit Nos. 1503-05A, Level 15, Millennium City 6, 392 Kwun Tong Road

For enquiries, customers may call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (Press 3 after language selection)\* or Corporate & Commercial Banking Service Hotline at 2806 5086# during office hours.

\* Monday to Friday: 9:00 a.m. to 7:00 p.m., Saturday: 9:00 a.m. to 1:00 p.m. (except public holidays)

# Monday to Friday: 9:00 a.m. to 6:00 p.m. (except public holidays)

## **Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited (“Fubon Bank”) is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. (“Fubon Financial Holdings”), one of the largest financial holding companies in Taiwan. Committed to becoming one of Asia’s first-class financial institutions, Fubon Financial Holdings has built a strong lineup of financial service companies. Fubon Bank operates 17 branches, 3 SME Banking Services Centres and 1 Securities Services Centre in Hong Kong, providing a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor’s. The rating reflects Fubon Bank’s strong capitalization, good liquidity and sound asset quality.

For more information about Fubon Bank, please visit Fubon Bank’s website [www.fubonbank.com.hk](http://www.fubonbank.com.hk).

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