

## PRESS RELEASE

### FOR IMMEDIATE RELEASE

### Temporary Service Suspension of Fubon Bank Chai Wan Branch and Shatin Branch

(Hong Kong: 21 February 2022) Fubon Bank (Hong Kong) Limited (“the Bank”) announced that the following branches will be temporarily closed from 22 February to 25 February as each of the below-mentioned branches has a staff preliminary tested positive of COVID-19:

Branch	Address
Chai Wan Branch	Shops 82-83 & 85-86, Lower G/F, Koway Plaza, 111 Chai Wan Road
Shatin Branch	Shops Nos. 15 B, C, D & E, Level 1, Shatin Lucky Plaza, Nos. 1-15 Wang Pok Street

Both branches will resume services on 26 February 2022. Thorough cleaning and disinfection have been arranged at both branches. Meanwhile, all staff working at the above-mentioned branches will also undergo COVID-19 testing.

To ensure safety and health of our staff and customers, the Bank has already implemented a series of precautionary measures. We will continue to closely monitor the health condition of our staff to ensure that services to customers will not be affected.

During the period of temporary service suspension of the above-mentioned branches, customers may log on to our e-banking services via the Bank’s website “[www.fubonbank.com.hk](http://www.fubonbank.com.hk)”, or access our banking services via the mobile banking application “Fubon (Hong Kong)” or visit other Fubon Bank Branches. For enquiries, customers may call Fubon Bank Integrated Customer Service Hotline at 2566 8181 during office hours\*.

\* Monday to Friday: 9:00 a.m. to 7:00 p.m., Saturday: 9:00 a.m. to 1:00 p.m. (except public holidays)

#### **Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited (“Fubon Bank”) is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. (“Fubon Financial Holdings”), one of the largest financial holding companies in Taiwan. Committed to becoming one of Asia’s first-class financial institutions, Fubon Financial Holdings has built a strong lineup of financial service companies. Fubon Bank operates 17 branches, 1 SME Banking Services Centre and 1 Securities Services Centre in Hong Kong, providing a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor’s. The rating reflects Fubon Bank’s strong capitalization, good liquidity and sound asset quality.

- End -