

富邦信用卡 X Apple Pay常見問題
Fubon credit card x Apple Pay FAQ

1	<p>什麼是Apple Pay?</p> <p>Apple Pay是一項利用Apple裝置進行簡單及安全交易的流動付款服務。</p>	<p>What is Apple Pay?</p> <p>Apple Pay is a Mobile Payments solution and provides a simple and secure way to pay using your Apple devices.</p>
2	<p>哪些裝置支援 Apple Pay?</p> <p>Apple Pay 適用於大多數 iPhone、Apple Watch、iPad 裝置。詳情請參閱https://support.apple.com/en-hk/102896</p>	<p>Which devices support Apple Pay?</p> <p>Apple Pay works with most iPhone, Apple Watch, and iPad devices. For details, please refer to https://support.apple.com/en-hk/102896</p>
3	<p>哪些富邦信用卡可以使用Apple Pay?</p> <p>所有富邦銀行(香港)有限公司發行的富邦VISA信用卡均可綁定手機錢包。</p>	<p>Which Fubon credit cards are eligible for Apple Pay?</p> <p>All Fubon VISA credit cards issued by Fubon Bank (Hong Kong) Limited are eligible for linking to a Mobile Wallet.</p>
4	<p>哪裡可找到加入信用卡時需要的安全碼?</p> <p>安全碼印於卡背面、非壓製的3位數字。虛擬信用卡請登入您的手機銀行查看(如適用)。</p>	<p>Where can I find the Security Code when adding my Credit Card?</p> <p>The Security Code is the non-embossed 3 digit number printed on the back of your Credit Card. For Virtual Credit Cards, please log in to mobile banking to view the 3 digit Security Code (if applicable).</p>
5	<p>在我的 Apple 銀包上加入信用卡時為甚麼要輸入驗證碼?</p> <p>驗證碼用於確認您的身份。此一次性的編碼會透過短訊發送至本行紀錄中您所登記的手機號碼，並會於指定時間後失效。如果您無法接收驗證碼，請致電聯絡我們。</p>	<p>Why a Verification Code is required to enter when adding card to Apple Wallet?</p> <p>A Verification Code is used to confirm your identity. This one-time password will be sent to your registered mobile number through SMS and will expire after a designated time frame. Please contact us if you cannot receive a Verification Code.</p>
6	<p>如何設定信用卡為預設卡?</p> <p>首張加至Apple Pay的信用卡即為預設卡。您亦可到「設定」>「Wallet & Apple Pay」，點選「預設卡」並選擇您的信用卡為預設卡。當使用Apple Pay，款項將自動從預設卡扣除。</p>	<p>How to set my Credit Card as my default card?</p> <p>The first card you add to Apple Pay will be your default card. You can also go to “Settings” > “Wallet & Apple Pay”, then tap “Default Card” and choose your Credit Card as your default card. When using Apple Pay, your default card will automatically be debited.</p>
7	<p>我可以將同一張卡加入多個裝置使用Apple Pay嗎?</p> <p>你可以添加相同的信用卡在多個不同的裝置上。請注意，信用卡必須個別加入至每個Apple Wallet。</p>	<p>Can I add the same card with more than one device using Apple Pay?</p> <p>You can add the same credit card on multiple different devices. Please note that the credit card must be added individually to each Apple Wallet.</p>
8	<p>我可以在我的 Apple 裝置上加入多張信用卡嗎?</p> <p>你可以添加多張合資格的富邦VISA信用卡至同一個Apple Wallet。</p>	<p>Can I add more than one credit card on my Apple device?</p> <p>Yes, you can add multiple eligible Fubon VISA Credit Cards to one Apple Wallet.</p>
9	<p>為何我的信用卡加不到 Apple Pay?</p> <p>綁定 Apple Pay 暫時只適用富邦 VISA 信用卡。並且根據 Apple 要求，手機上必需有例如 Safari 或 chrome 等瀏覽器及信用卡須為有效方可成功將信用卡加入 Apple 電子錢包。建議煩請先下載以上瀏覽器及</p>	<p>Why am I unable to add my credit card to Apple Pay?</p> <p>Binding Apple Pay is only applicable to Fubon VISA credit cards. According to Apple requirements, the mobile phone must have a browser such as Safari or Chrome and the credit card must be valid in order to add the card to Apple Wallet. It is recommended that</p>

	確保信用卡有效方可繼續加入信用卡。如有問題，亦可致電本行熱線查詢。	you download the above browser and ensure that your credit card is valid before continuing to add your credit card. If you have any questions, you can also call our hotline for enquiries.
10	我可以自行從 Apple Wallet 刪除我的信用卡嗎？ 你可隨時於Apple 錢包應用程式中移除信用卡。而你仍可繼續使用實體卡交易。	Can I remove my card from the Apple Wallet on my own? You can remove any cards in the Apple Wallet app at any time. And you can still continue to use your physical card for transactions.
11	我可以在哪裡使用 Apple Pay? 您可以在配備非接觸式支付終端的商店使用 Apple Pay。您也可以在接受 Apple Pay的應用程式內購買。	Where can I use Apple Pay? You can use Apple Pay in stores with contactless payment terminals. You can also make in-app purchases where Apple Pay is accepted.
12	如何取消使用 Apple Pay 進行的付款？ 取消使用 Apple Pay 進行的付款與取消實體卡的付款相同。如有疑問或希望申請退款請聯絡您的商戶。	How can I cancel my payment made via Apple Pay? Cancelling a payment made with Apple Pay is the same as a physical card. Please contact your merchant if you have any query, or if you wish to request for a refund.
13	如何追蹤使用 Apple Pay 進行的購買活動？ 最近 10 筆使用 Apple Pay 進行的交易可在電子錢包中查看。只需點擊應用程式中的信用卡即可查看使用該卡進行的 Apple Pay 交易。	How can I keep track of purchases I've made with Apple Pay? The last 10 transactions made with Apple Pay can be checked in the Apple Wallet. Simply tap on the credit card in the app to check the Apple Pay transactions made with that card.
14	Apple Pay的交易額設有上限嗎？ Apple Pay的交易上限與您的信用卡信用額一樣。	Is there any transaction limit for Apple Pay? The transaction limit for Apple Pay is the same as the credit limit of your Credit Card.
15	如果遺失或被人盜用信用卡要怎辦？ 若您的信用卡遺失或被竊，請立即致電24小時報失卡服務熱線2512 1131聯絡我們，我們會即時終止您的信用卡賬戶，令其無法進行交易，Apple裝置內相應的信用卡亦將失效。	What should I do if my Credit Card is lost or stolen? You should call our 24-hours Lost Card Service Hotline at 2512 1131 once your Credit Card is lost or stolen. Your Credit Card account will be closed and no more transactions can be made. The corresponding Credit Card on Apple devices will be suspended as well.
16	如果遺失或被人盜用Apple裝置要怎辦？ 您可以進入您的Apple ID賬戶或使用「尋找我的iPhone」app終止或永久移除該裝置的Apple Pay付款功能。您亦可致電24小時報失卡熱線2512 1131聯絡我們終止或移除Apple Pay內的信用卡。	What should I do if my Apple device is lost or stolen? You can go to your Apple ID account page or use "Find My iPhone app" to suspend or permanently remove the ability to pay from that device with Apple Pay. You can also call our 24-hours Lost Card Service Hotline at 2512 1131 to suspend or deactivate your Credit Cards from Apple Pay.
17	想換新型號的Apple裝置要怎辦？ 首先，請於舊裝置的Apple Pay移除您的信用卡，然後才再次將信用卡加入新裝置的Apple Pay。	What should I do if I change my Apple device to a new model? You should delete your Credit Card from Apple Pay in the old device first, and then add your Credit Card to Apple Pay on your new device.
18	如果我收到了相同卡號的續卡，是否需要再次添加該卡？ 不需要，續訂卡啟動後，您的 Apple Wallet 仍然可以使用。	If I have received the renewal Card with same card number, do I have to add the card again? No, your Apple Wallet can still be used once your renewal card is activated.